

**Submission Number: NND.001.00734**

**Submission Of: Melissa adams**

**Your Details**

Email address:  
Phone:  
Preferred means of contact: Email  
What is your submission based on? I am making this submission based on my personal situation  
What was your personal situation in relation to the 2019-20 Bushfires?  
Where do you live? Clarence Valley (A)

**Your Submission**

In your experience, what areas of the bushfire emergency response worked well?  
None

In your experience, what areas of the bushfire emergency response didn't work well?  
Communication !!!!! Map updates ,consultation from the fire head office within the small communities that they knew they would be affected , NOT enough information to the people the fire was going to affect

In your experience, what needs to change to improve arrangements for preparation, mitigation, response and recovery coordination for national natural disaster arrangements in Australia?  
Fix the communication and break down the wall between officials and public , we know our land and how a fire burns , fire fighters don't know everything ,some fire fighters come from a completely different state and don't know the area they are about to back burn ,consultation between them (fire fighters ,officials) and land owners need to be a the forefront  
Ask the land owners how they would stop or try to contain the fire  
NATIONAL PARKS needs to do more winter burning , open up the parks to grazing ,take down the locked gates .

Is there anything else you would like to tell the Royal Commission?  
We live at Jackadgery NSW 2460 , we also own a property at Dalmorton NSW so we had been through 2 fires within 2 weeks , I had messaged the NSW RFS at Ulmarra 30 NOV 2019 with concerns about the approaching fire also about no consultation and the wasting of water from fire trucks and water tankers ... emptying their tanks of water on the road side .... in drought and in a state of fire emergency , the public liaison officer fobbed me off !!! I have kept the messages, my concerns about the fire came true as it ripped through our property and our neighbours like a freight train , lucky for us state forest came to our aid as there wasn't enough fire crews , my family had to patch fencing that night to try and contain our stock ,some escaped and still not found . Our next major battle is compensation, this comes back to federal and state government and the blame game between them , the RAA is the referee for all applications ,you have to pass the criteria which is understandable but for them to apply our last 2 yrs of profit and loss is not fair , we earn off farm income to help us live and pay for the roof over our heads ,we had a 5 yr plan for our primary producer which we were trying to breed up our herd of cattle and we also had plantation timber which we were growing for harvest For our retirement super ,which has been destroyed by the fire and we can't receive any compensation, I have emailed MP Chris Gulaptis ,MP Kevin Hogan ,Depty Premier John Barilaro trying to understand why if you have earned a certain amount of money you aren't entitled to compensation, I've asked why can't compensation be by PIC number not by profit and loss numbers , A FIRE IS A FIRE it didn't discriminate what and who it burnt so why should the Government , we have provided photos and still today some 4 months on trying to prove our loss and worthy of compensation.

Do you agree to your submission being published? Yes I agree to my submission being published in my name