

Submission Number: NND.001.00855

Submission Of:

Your Details

Email address:

Phone:

Preferred means of contact: Email

What is your submission based on? I am making this submission based on my personal situation

What was your personal situation in relation to the 2019-20 Bushfires?

Where do you live? Bega Valley (A)

Your Submission

In your experience, what areas of the bushfire emergency response worked well?

The volunteer firefighters in our region did everything they possibly could taking into consideration their limited resources and volunteers

In your experience, what areas of the bushfire emergency response didn't work well?

The communication with the public in the first days (30th of December through to 4th Jan) was not consistent or timely. The fires near me app was clearly not designed to have that much traffic at one time so wasn't updated with burnt areas until days after the fire had been through, and also was unavailable once reception towers went down in our area. I also believe the defence forces should have been put on the ground much earlier to assist with the running of evacuation centres and welfare checks.

In your experience, what needs to change to improve arrangements for preparation, mitigation, response and recovery coordination for national natural disaster arrangements in Australia?

The fires near me app needs to be able to handle the traffic before next summer. The countries procedures in regards to our response to events such as these needs to be clearer and much more prompt.

Is there anything else you would like to tell the Royal Commission?

Do you agree to your submission being published? Yes I agree to my submission being published anonymously